

Active Duty Dental Program (ADDP) – Important Information for Dentists

Teledentistry for Emergency Dental Care Diagnosis for Remote Service Members

Due to COVID-19, the ADDP included teledentistry as a mode of emergency dental diagnosis for remote* active duty service members who are eligible for care under the ADDP. The following codes may be utilized:

- D9995 teledentistry – synchronous; real-time encounter
- D9996 teledentistry – asynchronous; information stored and forwarded to dentist for subsequent review

*Remote active duty service members must live AND work (duty location) more than 50 miles from a military dental treatment facility to be eligible for ADDP benefits. They are not required to obtain an Appointment Control Number (ACN) prior to the receipt of emergency care

Evaluation Process and Reimbursement: Teledentistry evaluations should be conducted using video or photograph. Reimbursement for either D9995 or D9996 is at the D0140 (limited oral evaluation) TDP fee schedule.

Claim Submission: Claims for teledentistry services must include **two** separate procedure codes: A D9995 or D9996 **AND** a D0140 to be eligible for payment. A dental readiness classification (DRC) is also required to be reported on the claim.

Frequency limitations apply, per eligible remote active duty service member:

- One teledentistry code (D9995 or D9996) is allowed in a consecutive 12-month period
- Teledentistry codes will be applied to the D0140 frequency limitation (one is covered in a consecutive 12-month period)

Coverage for this benefit is effective immediately through June 30, 2020

Military Eligibility Update

Due to the COVID-19 pandemic, some service members' military identification cards may be expired due to travel restrictions preventing them from accessing card-issuing facilities at this time. The Department of Defense (DoD) is temporarily allowing military members to retain their identification cards that expired on or after January 1, 2020 through September 30, 2020. With the implementation of this temporary change, the Defense Enrollment Eligibility Reporting System (DEERS) continues to be the authoritative source to verify eligibility for DoD health care, including the ADDP. ADDP DEERS eligibility verification continues to be available in DART+. Providers may also call United Concordia's customer service representatives at (888) 286-8454 to verify ADDP eligibility.