Active Duty Dental Program (ADDP) – Important Information for Dentists

Teledentistry for Emergency Dental Care Diagnosis for Remote Service Members

Due to COVID-19, the ADDP will temporarily allow teledentistry as a mode of emergency dental diagnosis for remote* active duty service members who are eligible for care under the ADDP. The following codes may be utilized:

- D9995 teledentistry – synchronous; real-time encounter
- D9996 teledentistry – asynchronous; information stored and forwarded to dentist for subsequent review

*Remote active duty service members must live AND work (duty location) more than 50 miles from a military dental treatment facility to be eligible for ADDP benefits. They are not required to obtain an Appointment Control Number (ACN) prior to the receipt of emergency care.

Evaluation Process: Teledentistry evaluations should be conducted using video or photograph.

Claim Submission: Claims for teledentistry services must include two separate procedure codes: A D9995 or D9996 AND a D0140 to be eligible for payment. A dental readiness classification (DRC) is also required to be reported on the claim.

Reimbursement: D0140 (limited oral evaluation) will be reimbursed at the ADDP fee schedule when accompanied by a teledentistry code, subject to the frequency limitations, below.

Frequency limitations apply, per eligible remote active duty service member:

- One teledentistry code (D9995 or D9996) is allowed in a consecutive 12-month period
- Teledentistry codes will be applied to the D0140 frequency limitation (one is covered in a consecutive 12-month period)

Coverage for this benefit is effective immediately through June 30, 2020