



TRICARE ACTIVE DUTY DENTAL PROGRAM

UNITED CONCORDIA®

Dental Information and Statistics Center
(DISC)

TRICARE

Active Duty Dental Program

Training



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Any unauthorized use or disclosure of the information contained in this document is prohibited.

DISC Purpose

The purpose of DISC is to provide a repository of ADDP data to authorized users for reporting purposes.

The data is accessible (24/7) through a number of reports that reside in DISC.

Please Note: Data on ADDP reports only include those ADSMs who have utilized the ADDP during the given reporting period as data is not available for those who did not utilize the program.



Accessing DISC

- Access DISC reports and DISC Tutorial through the ADDP website (www.addp-ucci.com) by clicking on the Government portal



Accessing DISC

- After accessing the Government portal of the ADDP website, click on the **DISC** option from the navigational menu bar on the left hand side of the screen



TRICARE **ACTIVE DUTY DENTAL PROGRAM**

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Home > - Government/Program Administrators Tuesday, March 31, 2008

Welcome to the Active Duty Dental Program Government and Program Administrator's Portal
Your Online Information Resource

Overview

United Concordia Companies, Inc., (United Concordia) administers the Department of Defense's Active Duty Dental Program (ADDP) to all eligible active duty uniformed service members.* This program replaces the Military Medical Support Office's (MMSO) administration of service member private sector dental care.

The ADDP provides private sector dental care to ensure dental health and deployment readiness for Active Duty Service Members (ADSMs). The ADDP provides dental care to active duty personnel who are unable to receive required care from a military dental treatment facility (DTF). United Concordia will coordinate an appointment for general dentistry within 21 days of request and 28 days for specialty care.

The ADDP provides authorized civilian dental care under two distinct components for ADSMs who are either:

Referred from a military dental treatment facility (DTF)
(DTF-referred)

Or

Reside and work (duty location) greater than 50 miles from a military DTF as part of the
Remote Active Duty Dental Program (RADDP)

The ADDP is available in the United States, U.S. Virgin Islands, Guam, Puerto Rico, American Samoa, and the Northern Mariana Islands.

United Concordia pays claims for dental care under the ADDP. Treatment must be provided by a United Concordia network dentist in order to be eligible for payment, unless otherwise approved by the Department of Defense (DoD).

*Dental care for ADSMs of the Commissioned Corps of the Public Health Service (PHS) and of the National Oceanic and Atmospheric Administration (NOAA) is covered by their respective Service.

HOME | ADSM/AGR | CIVILIAN DENTISTS | GOVERNMENT/PROGRAM ADMINISTRATORS

Accessing DISC

- This takes you to the DISC page – click on “Proceed to Login” to enter the application



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Home > Government/Program Administrators > Data Warehouse Thursday, June 18, 2009

Data Warehouse

An online data warehouse houses all data files associated with the ADDP contract including data concerning:

- Provider utilization
- Referrals
- Authorizations (for remote ADSMS)
- Claims processing
- Claims payment
- ADSM care and procedure data
- Dental Classifications

The data warehouse is updated overnight every night with United Concordia's current data. Claims data is updated on a weekly basis.

The Government has access to all data associated with the ADDP 24 hours a day, 7 days a week.

Express Login

Existing Users

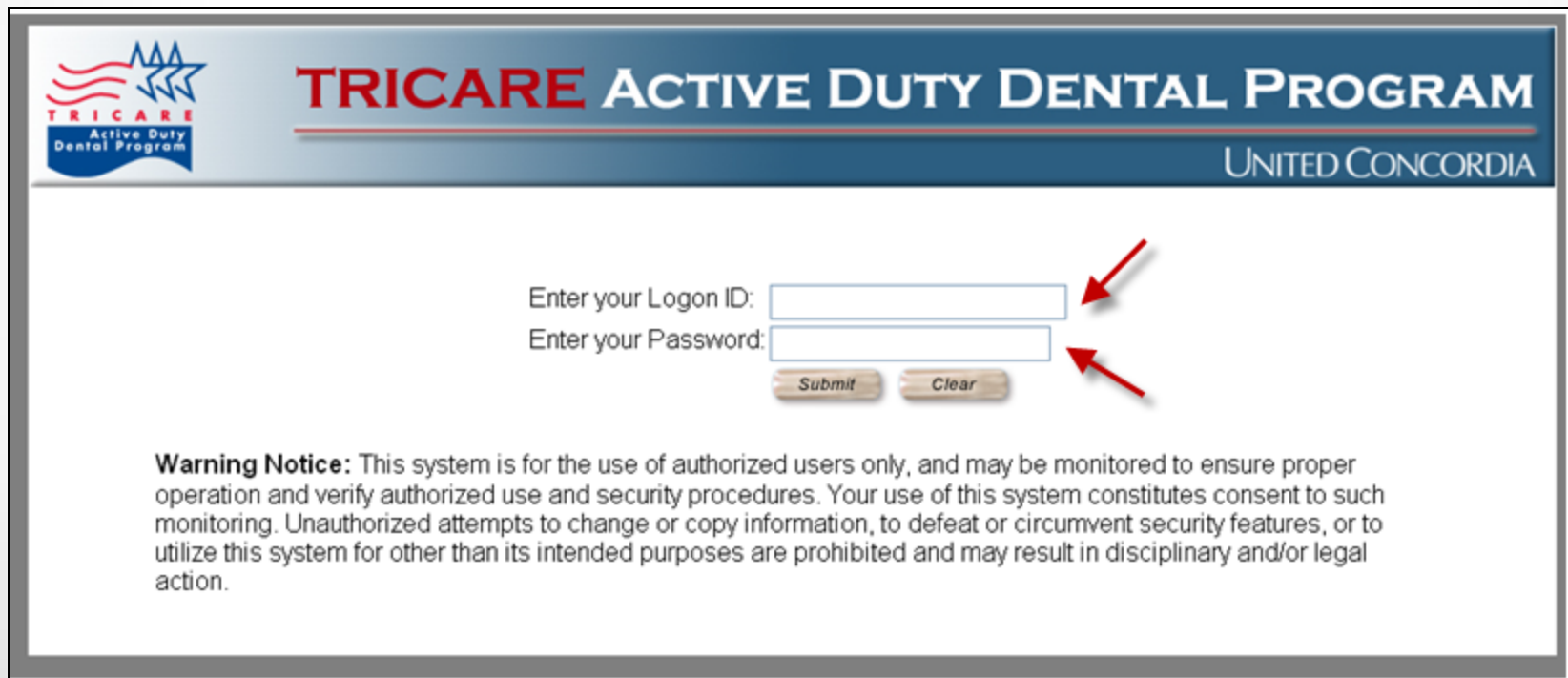
[Proceed to Login](#)

New Users

An [online tutorial](#) is available to assist you in gaining access to the data warehouse and running specific reports.

Logging Into DISC

- Log in to the DISC application using the login ID and password provided by United Concordia



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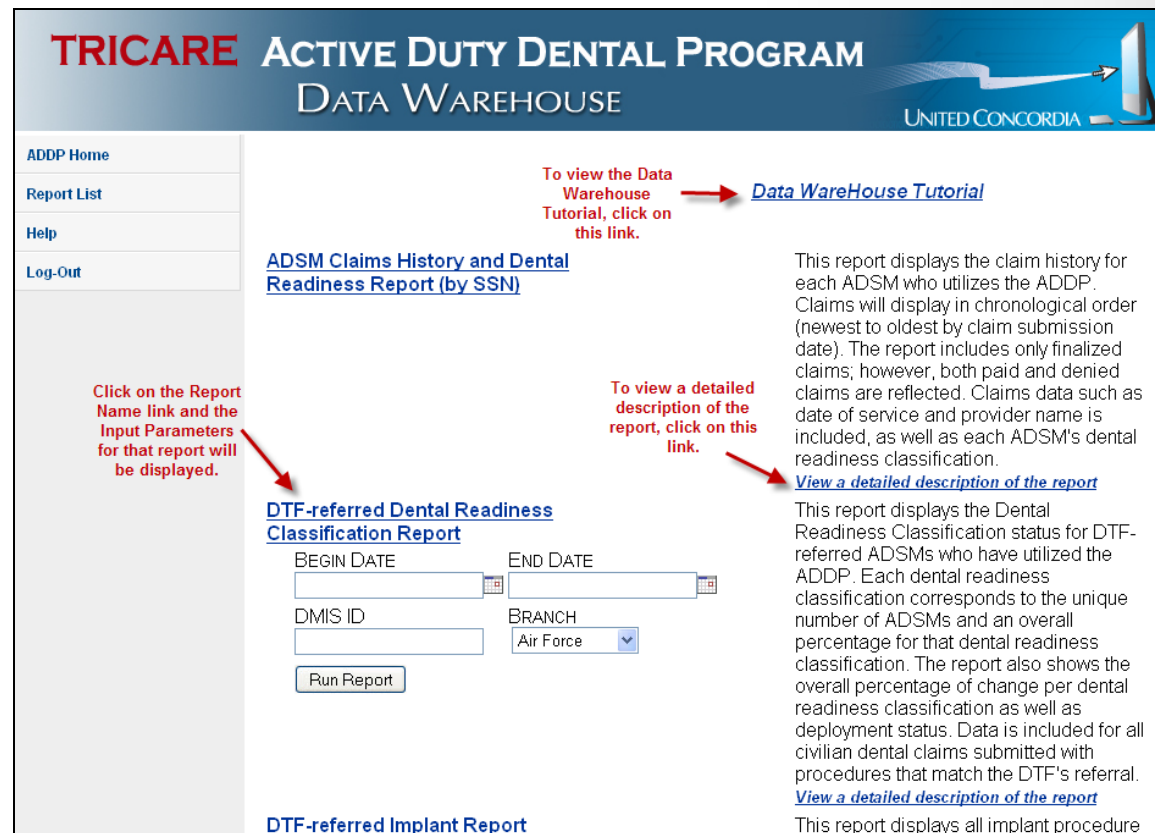
Enter your Logon ID:

Enter your Password:

Warning Notice: This system is for the use of authorized users only, and may be monitored to ensure proper operation and verify authorized use and security procedures. Your use of this system constitutes consent to such monitoring. Unauthorized attempts to change or copy information, to defeat or circumvent security features, or to utilize this system for other than its intended purposes are prohibited and may result in disciplinary and/or legal action.

DISC Reports

- After you are logged in to DISC, a screen listing all available reports will be displayed
- A detailed report description is also available for each report which provides additional report information
- Select a report by clicking on the link



TRICARE ACTIVE DUTY DENTAL PROGRAM DATA WAREHOUSE

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[ADDP Home](#)
[Report List](#)
[Help](#)
[Log-Out](#)

ADSM Claims History and Dental Readiness Report (by SSN)

To view the Data Warehouse Tutorial, click on this link. [Data Warehouse Tutorial](#)

This report displays the claim history for each ADSM who utilizes the ADDP. Claims will display in chronological order (newest to oldest by claim submission date). The report includes only finalized claims; however, both paid and denied claims are reflected. Claims data such as date of service and provider name is included, as well as each ADSM's dental readiness classification.

[View a detailed description of the report](#)

DTF-referred Dental Readiness Classification Report

Click on the Report Name link and the Input Parameters for that report will be displayed.

To view a detailed description of the report, click on this link.

BEGIN DATE END DATE

DMIS ID BRANCH

DTF-referred Implant Report

This report displays the Dental Readiness Classification status for DTF-referred ADSMs who have utilized the ADDP. Each dental readiness classification corresponds to the unique number of ADSMs and an overall percentage for that dental readiness classification. The report also shows the overall percentage of change per dental readiness classification as well as deployment status. Data is included for all civilian dental claims submitted with procedures that match the DTF's referral.

[View a detailed description of the report](#)

This report displays all implant procedure


Running a Report

- Click on the report link once to display the input parameters for the selected report
- Click on the report link a second time to hide the input parameters
- Complete all input parameters for the selected report and click "Run Report"
- All reports provide a PDF and Excel spreadsheet option for viewing.



Example of Running a Report


Fill in the input parameter(s) for the selected report; click "Run Report"


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[ADDP Home](#)
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[Data WareHouse Tutorial](#)

[ADSM Claims History and Dental Readiness Report \(by SSN\)](#)

SOCIAL SECURITY #
  Enter ADSM's SSN

 Click on 'Run Report'

[DTF-referred Dental Readiness Classification Report](#)

This report displays the claim history for each ADSM who utilizes the ADDP. Claims will display in chronological order (newest to oldest by claim submission date). The report includes only finalized claims; however, both paid and denied claims are reflected. Claims data such as date of service and provider name is included, as well as each ADSM's dental readiness classification.
[View a detailed description of the report](#)

This report displays the Dental Readiness Classification status for DTF-referred ADSMs who have utilized the ADDP. Each dental readiness classification corresponds to the unique number of ADSMs and an overall percentage for that dental readiness classification. The report also shows the

Report results:

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Claims By SSN

Report Description

SSN: 123456789

Name: Wayne, Bruce

DOB 03/04/1980 Rank:

Claim Number	Line #	Begin Date of Service	Provider ID	Provider Name	ADA Code	Teeth	Claim Finalized Date	Dental Readiness Classification	Approved / Denied	Rejection Code
99005000003	1	05/10/2009	123456789	Elmer Fudd DMD	D8100		05/14/2009	1	Approved	
	2	05/10/2009	123456789	Elmer Fudd DMD	D8999				Approved	
	3	05/10/2009	123456789	Elmer Fudd DMD	D8000				Denied	D1330
	4	05/10/2009	123456789	Elmer Fudd DMD	D8750				Approved	
	5	05/10/2009	123456789	Elmer Fudd DMD	D9000				Denied	D1330
99005000002	1	05/04/2009	123456789	Elmer Fudd DMD	D8100	1	05/14/2009	2	Denied	F1252
	2	05/04/2009	123456789	Elmer Fudd DMD	D2500				Denied	F1252
	3	05/04/2009	123456789	Elmer Fudd DMD	D8199				Denied	F1252
99005000001	1	05/01/2009	123456789	Elmer Fudd DMD	D8125	01 - 05	05/20/2009	2	Approved	
	2	05/01/2009	123456789	Elmer Fudd DMD	D6036	13 - 20			Approved	
	3	05/01/2009	123456789	Elmer Fudd DMD	D8199	12			Approved	
	4	05/01/2009	123456789	Elmer Fudd DMD	D8000				Approved	
09039340005	1	01/01/2008	10447		D8000		05/15/2009	2	Denied	S5046

Last Refresh: Jul 2, 2009 8:51:53 AM

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Reports available to DTF staff


ADSM Claim History and Dental Readiness Report (by SSN)

This report displays the claim history for each ADSM who utilizes the ADDP. Claims will display in chronological order (newest to oldest by claim submission date).

The report includes only finalized claims; however, both paid and denied claims are reflected. Claims data such as date of service and provider name is included, as well as each ADSM's dental readiness classification.

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ADSM Claim History and Dental Readiness Report (by SSN) [Report Description](#)

SSN: XXXXXXXXX

Name: Mouse, Mickey

DOB: 02/04/1972 Rank: 1LT

Claim Number	Line #	Begin Date of Service	Provider ID	Provider Name	ADA Code	Teeth	Claim Finalized Date	Dental Readiness Classification	Approved / Denied	Rejection Code
09732342403	1	08/07/2009	0000123	JERROLD P	D0140		08/25/2009	1	Approved	
	2	08/07/2009	0000123	JERROLD P	D0220				Approved	
	3	08/07/2009	0000123	JERROLD P	D2750	31			Approved	
	4	08/07/2009	0000123	JERROLD P	D2950	31			Approved	

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Reports available to DTF staff

Expiring DTF Referrals Report

The Expiring DTF Referrals report provides DTFs with the details of referrals which are soon to expire that haven't had any or all procedures performed.

The report includes the referral number, Active Duty Service Member (ADSM) name and all incomplete procedure codes associated with the referral.

Please note that ADSM eligibility verification was performed on the date the referral was submitted. DTFs should perform subsequent eligibility verifications prior to scheduling ADDP appointments for ADSMs listed on this report.

180 Day Expiring DTF Referral Report

Referring DTF Branch	Referring DTF ID	Referring DTF Name	Referral Number	DEERS ID	ADSM Name	ADSM Branch	Rank	Active/AGR/ Foreign	Referral Creation Timestamp	Referral Procedure Code	Referral Teeth	Referral Tooth Surface	Referral DTF POC Name
Air Force	WXYZ	Siler Spoons Afb	123456	1234567890	Fred Rider	Air Force	Sgt	Active Duty	06/04/2014	D0140			Alice Meyers
Air Force	WXYZ	Siler Spoons Afb	123456	1234567890	Fred Rider	Air Force	Sgt	Active Duty	06/04/2014	D3330	14		Alice Meyers
Air Force	WXYZ	Siler Spoons Afb	789012	2345678901	Shelley Beacher	Air Force	Tsgt	Active Duty	06/05/2014	D0474			Alice Meyers
Air Force	WXYZ	Siler Spoons Afb	789012	2345678901	Shelley Beacher	Air Force	Tsgt	Active Duty	06/05/2014	D7410			Alice Meyers
Air Force	WXYZ	Siler Spoons Afb	234567	1122333444	Alan Topper	Air Force	Sgt	Active Duty	06/06/2014	D9612			Alice Meyers
Air Force	WXYZ	Siler Spoons Afb	998877	9876543210	John Deere	Air Force	A1c	Active Duty	06/09/2014	D9242			Alice Meyers
Air Force	WXYZ	Siler Spoons Afb	667788	8765432109	Chin Li	Air Force	Sra	Active Duty	06/10/2014	D9242			Alice Meyers
Air Force	WXYZ	Siler Spoons Afb	649731	7654321987	Jack O'Lantern	Air Force	A1c	Active Duty	06/11/2014	D9610			Alice Meyers
Air Force	WXYZ	Siler Spoons Afb	708090	3579516542	Daniel Lyons	Air Force	Tsgt	Active Duty	06/19/2014	D0474			Alice Meyers

Reports available to DTF staff

DTF Expenditures Report

The DTF Expenditures Report provides DTFs with the ability to view their actual expenditures for any given month.

The report includes a count of services associated a benefit category (e.g., periodontal, endodontic, etc.) as well as the actual amount paid for those aggregate services during the requested date range. DTFs desiring more detailed reports should request them through their chain of command.

PROCEDURE GROUP TOTALS BY DMIS ID - DTF			
PAID PERIOD: November-2014			
DTF Name & ID Number	CDT Procedures Group	Government Billed Amount	Number of Services
FT Snowden Dental Clinic #3 ZZZZ	Diagnostic	\$2,280.00	114
	Preventive	\$150.00	3
	Restorative	\$9,790.00	89
	Endodontics	\$2,250.00	3
	Periodontics	\$600.00	6
	Fixed Prosthodontics	\$864.00	9
	Oral Surgery	\$7,500.00	31
	Adjunctive Services	\$3,200.00	18
	Total	\$26,634.00	273
	Grand Total	\$26,634.00	273